



# CHANGING YOUR PRODUCT ID

For HRV Classic Pro & AirSense™ Ventilation Systems

Use this guide to reconnect the HRV Home Ventilation app after your keypad has been replaced.

## STEP 1

### Find your Product ID

On your HRV keypad, go to **Menu > Previous > Advanced > Wi-Fi Setup** and note the Product ID shown.

## STEP 2

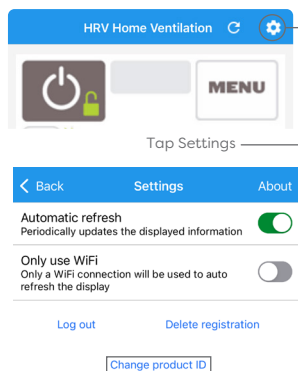
### Open the app settings

Open the HRV Home Ventilation app on your mobile, then tap the Settings icon in the top-right corner.

## STEP 3

### Change the Product ID

Select **Change Product ID**, then tap **Yes** when prompted.



## STEP 4

### Enter your new Product ID

Enter your new Product ID into the HRV Home Ventilation app, then tap **Continue** to reconnect your system.

## You're reconnected

The app will connect to your new keypad. You should now be able to view and control your HRV ventilation system through the app.



## Need the app?

Scan the QR code or search for HRV Home Ventilation in the Apple App Store or Google Play.

